



BEST PRACTICE-I

Title of the Practice - MUSKAAN: *The healing smile*

Objectives of the Practice

Being Socially responsible is described as the way we are making a difference to the social and economic well-being of our communities through our teaching, public events and activities.

The objective of establishing Muskaan is

- To make the young students sensitive to the condition of the poor, needy, old, sick and underprivileged section of our society.
- To involve the youth in the upliftment of the marginalised and socially weaker section of society without any profit motive but simply on human grounds.
- To enable the youth make sure the fabric of social integration is woven into young minds
- To make them realise their responsibility towards the underprivileged section of our society.
- To raise funds and resources for pursuing charitable and philanthropic activities

The Context

In today's globalised world, every individual is trying to get position as well as money. Each youngster is joining the competition of accumulating maximum wealth. No doubt, the aim of education is to make every individual capable to earn his own livelihood, but before that, the aim of education is to make them more human so that they understand the suffering of other human beings.



Today's youth is equipped with latest technology so much so that they are engrossed in games like PUBG or are busy on social media. Even when critical accident takes place and the victim needs help desperately, we find people busy taking videos and forwarding on social media instead of helping them.

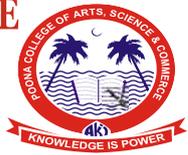
The context for establishing Muskaan: The Healing Smile is to make today's youth more sensitive to the suffering of other human beings. If we want the society to be a better place, we must develop the feeling of sympathy and empathy in our youngsters. We need to make the youth realise that it is good to make money but they should share it or give a part of it to the person who is in real need. In this way, they understand the importance of giving and there also experience the joy of giving and contribute in making this world a better place for one and all.

The Practice

Poona college is the only college in Pune city to have undertaken this social initiative for the welfare of the society. The Muskaan volunteers have undertaken several projects like wall of kindness, sewing machine donation, get-together of a kind etc.

Muskaan volunteers, joined hands with the Pune Cantonment Board and got full fledge support from Ms. Priyanka Shirigiri, Vice President, Pune Cantonment Board who gave us a wall in the heart of Pune city. The wall is beautifully painted and maintained by the volunteers of M

The idea behind the project like wall of kindness undertaken by Muskaan volunteers is to reach to the needy and deprived section of the society by making available clothes, sweaters, blankets, etc to the people who cannot afford. People who do not need a set of clothes or other useful items can deposit



them in the donation boxes which are located near the Wall of kindness, these clothes are then mounted on the pegs of the wall of kindness and the needy can take whatever they want, without being questioned. The motto behind the wall of kindness is take what you need and leave what you don't. This wall just turns out to be a give and take between the needy ones and the ones who want to contribute to help the needy ones. Generally wall is one thing which is known to create a partition or divide. We can say that wall symbolizes segregation of various communities, but this wall of kindness has a different meaning- it is uniting people from all walks of life on an unprecedented scale. This wall of kindness is for lending a helping hand to the poor people for whom it is difficult to make the ends meet.

There is no stipulation, no rule; just give and take between those in need and those who want to help the one in need. Muskaan volunteers are playing a major role of bridging the gap between the haves and the have-nots of Pune city. This wall of kindness is more than just donating. It is a symbol to celebrate humanity and solidarity across Pune city.

Donation of sewing machines:

Muskaan Volunteers donated two sewing Machines. These youngsters understand that women play variety of significant roles in our society from their birth till the end of life. They believe that training women with skill is a great way to provide opportunity to the underprivileged women to start their own business or to get a job to come out of poverty.

These young volunteers thought that donating sewing machine will help them in skill training that will help them lifelong. This will provide great opportunities



for women and girls to further develop their marketable skills and therefore a little step towards self-independence. This will allow them to earn a living from home to support their families.

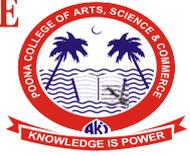
Muskaan: The Healing Smile understands that money in the form of sewing machine will go to support a grass root cause where every donation makes a difference.

A Celebration of its Kind: Bridging the Gap between Teaching, Non-teaching and Menial Staff

Muskaan: The Healing Smile organized a special evening for the teaching, non-teaching and menial staff on 8 February 2019. This was a special celebration in Poona college in which the Muskaan treated the teaching staff, non-teaching staff and menial staff along with their families. This celebration was itself a proof that Poona College believes non-teaching staff is as important as the teaching staff . The event highlighted that status and societal designations are nothing but just tags and that at the end of the day we are plain and simple human beings

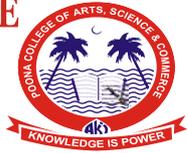
Evidence of Success

The students have showed enthusiasm and willingness to do more and more programs for the social and economic well-being of the society. There has been a sense of empathy and love that has been awakened in the students. They are slowly mastering the art of giving .muskaan.



Problems Encountered and Resources Required

To run any social initiative the most important thing which is needed is funds. The students do contribute in the form of cash and kind directly to the needy, however to make this a sustainable activity a regular and demarcated amount of fund needs to be set. Ours is a college being run by a trust which is already catering to the orphans and the needy. Since it is difficult to earmark funds especially for social initiatives we are unable to take the activities to a grand level.



REPORT ON

MUSKAAN: THE HEALING SMILE

Inauguration

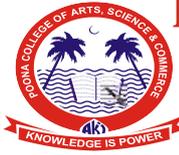
AKI'S POONA COLLEGE says

“WHY CAN'T WE CHANGE OUR PERSPECTIVE?”

Poona College and Pune Cantonment Board join hands to spread happiness across the Pune city **27 July 2018**, Y & M AnjumanKhairul Islam's Poona College of Arts, Science and Commerce set a new trend by taking up a social initiative. Today the students and teachers of Poona College formed a social workers' group named **MUSKAAN: THE HEALING SMILE** which was inaugurated by Ms. Priyanka Rajesh Shrigiri, Vice President Pune Cantonment Board. Muskaan is formed with two main objectives: firstly, to spread happiness among the sick people, old people and the deprived sections of Pune city and secondly, to inculcate in Poona college students the qualities of compassion, empathy and charity.

Ms. Priyanaka Rajesh Shrigiri, Vice President, Pune Cantonment Board applauded the college in their efforts of taking this social initiative. She also promised her whole hearted support in their noble endeavour in making Pune city a better place with wonderful citizens. Poona College students had one clear motto in mind. i.e. “GIVE ONE TREAT MANY”. They had their first contribution as they served the orphan children of Tayabia orphanage providing them the books and stationary material for studying purpose. **Muskaan: The Healing Smile**, hopes to play an important role in contributing towards the

Anjuman Khairul Islam's



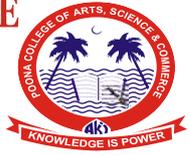
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orphans, the old aged, the sick the physically challenged and the underprivileged section of society.



Ms. Shabana Mulla, Dr. Nasrin Khan, Dr. Abbas Lokhandwala, HOD, Dept. of Commerce Ms. Priyanaka Rajesh Shrigiri, Vice President, Pune Cantonment Board and Dr. Shirin Shaikh with the children of Tayyabiya Orphanage.

A REPORT ON

Wall of Kindness

Wall of Kindness: A Gift to Pune City from Poona College Muskaan Volunteers



With the temperature dipping to less than 6 degrees, the record of the coldest day in the last two decades in Pune city, the volunteers of Muskaan: The Healing Smile, once again geared up to spread happiness and warmth among the deprived sections of Pune city. This time it was with the concept of Wall of Kindness.

A.K.I's Poona College of Arts, Science and Commerce, Muskaan volunteers, joined hands with the Pune Cantonment Board and got full fledged support from Ms. Priyanka Shirigiri, Vice President, Pune Cantonment Board who gave them

a wall of the centre, which is located on M.G road next to Pune Cantonment Court.

This Wall of Kindness was inaugurated on 28 January 2019 by Ms. Priyanka Shirigiri, Vice President, Pune Cantonment Board. The wall is beautifully painted and regularly cleaned by the volunteers of Muskaan.



Mrs. PriyankaShrigiri,(Vice President, Pune Cantonment Board), Principal Prof (Dr.) Aftab Anwar Shaikh ,Vice-Principals, Staff & Student Volunteers

The idea behind the wall of kindness is to reach to the needy and deprived section of the society by making available clothes, sweaters, blankets, etc to the people who cannot afford. People who do not need a set of clothes or other useful items can deposit them in the donation boxes which are located near the Wall of kindness, these clothes are then mounted on the pegs of the wall of kindness and the needy can take whatever they want, without being questioned. The motto behind the wall of kindness is take what you need and leave what you don't. This wall just turns out to be a give and take between the needy ones and the ones who want to contribute to help the needy ones. With the regular site of dirty walls that are filled with spit stains and other posters, this wall



stands an exception as it is beautifully painted by the youngsters who are devoted to the cause of humanity and are playing a major role in making Pune city a sensitive city that understands the needs of its deprived citizens.

When the young volunteers of Muskaan went to the Principal, Prof. Aftab Anwar Shaikh with the idea of Wall of Kindness, the Principal supported these youngsters and told them 'it is a simple and wonderful idea, dear students: the sort that one wonders why no one thought of it before in Pune city'. He promised to support them by all means and so the wall of kindness: the charitable project developed by the teachers, students and Principal of Poona College was implemented. This is a great way to make sure that what one does not need finds its way to those who need it.

Initially the donations poured in from the students of Poona College but very soon donations from citizens all over Pune city started to pour in donation box. There are two check points where people can donate the clothes and other stuff, one check point is at the Wall of Kindness and the second check point is at Poona College. The volunteers go through the donated stuff and select the ones that are in good condition and hang them on the pegs of the wall of kindness.

Generally wall is one thing which is known to create a partition or divide.

We can say that wall symbolizes segregation of various communities, but this wall of kindness has a different meaning- it is uniting people from all walks of life on an unprecedented scale. This wall of kindness is for lending a helping hand to the poor people for whom it is difficult to make the ends meet.

There are words of encouragement written all over the walls that definitely invite the passers-by to leave a piece of kindness in the form of clothes if they can spare them and the underprivileged people can pick their need from this wall.



There is no stipulation, no rule; just give and take between those in need and those who want to help the one in need. Muskaan volunteers are playing a major role of bridging the gap between the haves and the have-nots of Pune city.

This wall of kindness is more than just donating. It is a symbol to celebrate humanity and solidarity across Pune city. An initiative that deserves applause! Hope this pure hearted venture from the Poona College Muskaan Volunteers flourishes!

A social initiative of the college

Muskaan: The Healing Smile visits St. Vincent De Paul Old Age Home (Prem Niwas)

Muskaan volunteer's teachers and students organized a visit to Old age home to Prem Niwas Camp, Pune on 29th Jan 2019 at 10.30 am to sensitize the youth of today and inculcate in them the values of empathy and compassion. With the fast growing computer savvy world it has become difficult to divert student's attention towards a social cause. The volunteers realized the need and decided to visit old age home to bring the smiles on the faces of the old ladies living in Prem Niwas



Ms. Wafiya Wahid, Dr. Nasrin Khan and Student Volunteers interacting with inmates of Prem Niwas



More than 25 student volunteers accompanied two teacher Ms. Wafiya Wahid and Dr. Nasrin Khan to pay visit to St. Vincent De Paul Old Age Home (Prem Niwas) in camp Pune carrying several daily necessities like Rice, Dal, Wheat, Sugar, Cooking Oil, Fresh Vegetables, Spices and tea powder. Students were escorted and shown all the facilities that were made available to the senior citizens like prayer hall, bedroom, recreation room, kitchen etc. The students spent some thought provoking moments with the inmates of Prem Niwas who have been either neglected or become unwanted by their children, who treat them as useless appendages. On visiting and talking with the inmates of old age home one of the student said “mam thank you for getting us here today I feel I have done something good” another girl student said “how selfish and materialistic someone can be when they throw away the same parents who brought them up with such pain, and gave their every wishes more priority than necessities and lifted them in their arms”



Dr. Nasrin Khan with inmates of Prem Niwas along with student volunteers of Muskaan: The Healing Smile



It is indeed sad to say parents drop their kids to school and today kids have dropped them in an old age home. There were as many as twenty-one (21) old women aged above 55 years were staying. Students were lost in listening to their heartbreaking tragedies. There was a lady who missed her daughter working in America and her old eyes were looking for her. There was another woman who had been ruthlessly thrown out of her house and no one visited her since past 30 years. These old women are very thankful and happy to find shelter under St. Vincent De Paul (Prem Niwas) Old age home and especially the nuns who serve them selflessly every day. All of them live peacefully with each other like a family of sisters and daughters caring and sharing and loving all.



Ms. Wafiya Wahid getting emotional after talking to inmates of Prem Niwas

Anjuman Khairul Islam's



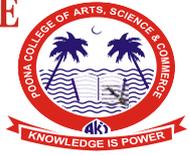
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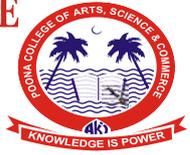
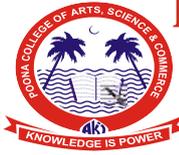
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Dr. Nasrin Khan concluded the visit by saying “a pretty face will always grow old. A nice body will always change with age. However, a good soul will always be a good soul. Hence be kind and generous. Do not deprive your parents and grandparents from love, for they are the ones who loved you the most in this world. This visit was a huge learning experience for the young volunteers and after spending two valuable hours, the students vowed to do something for senior citizens and contribute towards their betterment.



A REPORT ON

MUSKAAN: THE HEALING SMILE

Charity Begins at Home (Fiza Shaikh)

On 23 January 2019 at 12 noon an agitated group of F.Y.B.Sc students barged in the Principal's office. The students shared their concern for their F.Y.B.Sc classmate Ms. Fiza Shaikh who was going through a very difficult phase of life. Her father was hospitalized due to acute liver disease. Her mother took up a job as domestic help to support the family but still she could not arrange for his treatment. The Principal heard the ordeal of Fiza Shaikh and immediately called the teacher and student volunteers of Muskaan: The Healing Smile and explained FizaShaikh's case. Immediately the Muskaan volunteers got into action and drafted an appeal for donation. This appeal was circulated on the same day.

The Muskaan volunteers approached teaching and non teaching staff got help from every nook and corner for Ms. Fiza Shaikh.

In just two days they collected Rs. 40,150/- to help Fiza and her family. on the Republic Day these volunteers after flag hoisting went to sasoon hospital and helped fiza and her family.

Fiza family was touched by this gesture from Muskaan volunteers and Fiza's mother broke down in tears to see that Allah had send help to their family in the form of the young volunteers of muskaan.

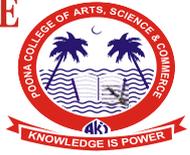


Dr. Shirin Shaikh & Ms. ShabanaMulla meeting F.Y.B.Sc. students Fiza's Parents in sasoon Hospital Pune

The youngster conveyed to Fiza's mother that the money was collected with the help of the entire Poona College family and this was a gift send by the Principal to their family on the occasion of Republic Day.

Fiza's mother in return for the help, blessed the entire Poona College family and every person who donated for their family..

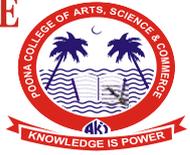
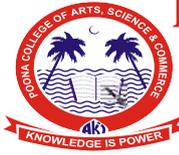
The muskaan volunteers once again were able to spread happiness this time for their own student and her family.



The Principal applauded the muskaan volunteers for their efforts and their hard work with the following words, "Dear students I'm proud of you .I feel my students are truly achieving their education in the right sense of term as I see them imbibing human values, sympathy and empathy ...I see that each one of you have been beautifully groomed to feel what another human being is suffering from.I see that my volunteers have a beautiful goal of achieving happiness for humanity irrespective of caste, color and creed.well done dear students! I feel that I have become successful as a Principal to have taught you what this world needs today. ..Being human is the need of the hour so keep up the good work and continue spreading happiness..."



Muskaan teacher Volunteers and student volunteers handing over money for treatment of Fiza's father



A REPORT ON

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A Celebration of its Kind: Bridging the Gap between Teaching, Non-teaching and Menial Staff

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The Principal addressed the gathering and remarked, “The menial staff is the secret Trump card to help any organization to tackle one of the trickiest, most important, most elusive tasks in our day to day life”.

The Principal not only highlighted the importance of non-teaching and menial staff, but he also recognized their very long service (25 years) in college. The Principal along with the trustee Mr. Mirza Salat Baig Sahab felicitated 7 menial staff members who help to keep the college clean. The following members were felicitated:

1. Mr. Ahmad Memon
2. Mr. Nazir Shaikh
3. Mrs. Malan Jagtap
4. Mrs. Pramila Dhaware
5. Ms. Leela Asware



6. Mrs. Chhaya Jadhav

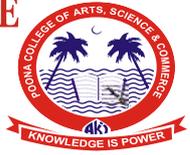
7. Mrs. Leela Ghalot



Prof. Aftab Anwar Shaikh, Principal with Mr. Nazir Shaikh on the eve of Get-together



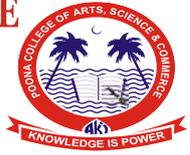
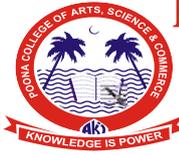
Menial staff felicitated for the long service by Mr. Mirza SalatBaigSahab



Menial staff felicitated for the long service by Mr. Mirza Salat Baig Sahab

There was also a cultural program organized by Muskaan: The Healing Smile. There was a musical performance by Mr. Williams a student of T.Y.B.B.A. dance performance was put up by Afghan students, students from Rwanda and students from Yemen also performed their cultural dance.

The non-teaching and menial staff were pleasantly surprised by the whole celebration. Thereafter, they had their treat of elaborate dinner. This dinner provided a good opportunity for the teaching staff to mingle with the families of non-teaching and menial staff.



MUSKAAN: - THE HEALING SMILE

Donated bedsheets to residents of Prem Niwas old age home, Camp, Pune

On 18th March 2019 Muskaan: The Healing Smile a social initiative of the college donated bedsheets to the residents of Prem Niwas an old age home situated next to Poona College campus. The principal of Poona college Dr. Aftab Anwar Shaikh, HOD Abbas Lokhandwala, Dr. R. R. Pansare, Ms. ShabanaMulla, Mr. Muddassir Shaikh, Mr. Vakeel Sayed, Dr. Nasrin Khan along with student volunteers of Muskaan visited and gifted the bedsheets to residents of Prem Niwas. Dr. R. R. Pansare sponsored the event.



Dr. Aftab Anwar Shaikh, Dr. R.R.Pansare, Dr. Abbas Lokhandwala, Ms. ShabanMulla, Dr. Nasrin Khan along with residents of Prem Niwas and student volunteer of Muskaan.

There were in total 14 residents staying in Prem Niwas since many years they were overwhelmed by the gesture of gifting bedsheets. They blessed the college teachers, authorities and students. The ladies of old age home were too excited and happy after receiving bedsheets.

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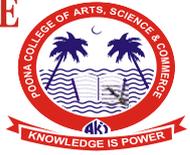
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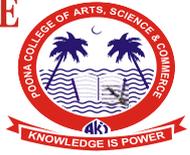
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Dr. Abbas Lokhandwala along with students and residents of Prem Niwas



Dr. Nasrin Khan gifting bedsheet to resident of Prem Niwas

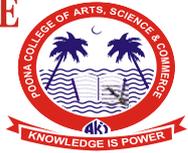


This event was conducted to spread happiness, satisfaction and contentment among the ladies staying in old age home and to create empathy amongst student volunteers of Poona College. Dr. Nasrin Khan Coordinated the visit.

Report of the Orphanage Visit

Annadaan is Mahadaan

Orphanages play an important role in the society. An orphanage like Vali Mohamed and Dost Mohamed Muslim girls orphanage takes care of the girls in a better way than the widow can take care of her girl child. Children are often send to this institution as a way of relieving a widow from the stress of providing for her family. The girls in this orphanage is given a safe environment in which to grow, given a comfortable bed to sleep and regular food and schooling. Most important is that girls in this orphanage are given a stable lifestyle that would not find at home.. Muskaan: The Healing Smile believes in supporting such institutes that are already set up for the upliftment of orphan girls. on 31st January 2019 the teacher and student volunteers of Muskaan: The Healing Smile donated 60 kilogram of wheat, 50 kilogram of sugar, 40 kilogram of rice and 5 kilogram of tea leaves to the orphan girl of Valimohamed and Dost Mohamed Muslim Girls Orphanage. Dr. Shirin Shaikh along with three Muskaan volunteers visited the orphanage.



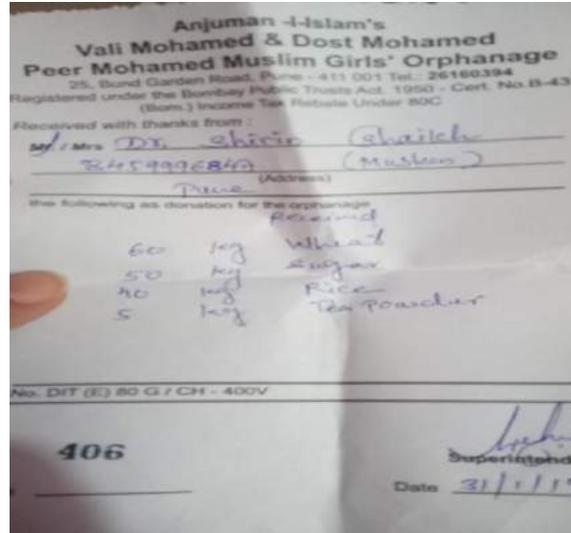
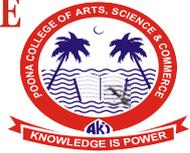
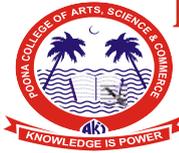
Student volunteers of Muskaan in Vali Mohamed and Dost Mohamed Girls Orphanage



Dr. Shirin Shaikh along with the student volunteers donating essential food items to the orphan girls



Vali Mohamed and Dost Mohamed Muslim girls orphanage



Receipt of the food items donated

Report of Donation of Sewing Machines

“Every Donation Makes a Difference”

With the approaching New Year, the volunteers of Muskaan: The Healing Smile, AKI's Poona College of Arts, Science & Commerce, put the heads together to decide on the new year resolution. After several hours of meeting, they finally decided that this New Year will bring hope for the underprivileged, uneducated women of Harkanagar slum in Bhavanipeth, the neighboring locality of Poona College.

As a New Year gift, the Muskaan volunteers join hands to gift two sewing machines to Magaswargiya Nagarik Vikas Sanstha ,Harkanagar, Bhavani Peth on 17 January 2018. These youngsters understand that women play variety of significant roles in our society from their birth till the end of life. They believe that training women with skilled courses is a great way to provide opportunity



to the underprivileged women to start their own business or to get a job to come out of poverty. With this idea they approached their Principal who eagerly supports them in all their endeavors. He appreciated the students with the following words: “Dear students I’m thorough impressed by you sympathy and empathy for the women folk of our locality. Your initiative is like providing fish net instead of giving fish”.



Principal Prof. Aftab Anwar Shaikh felicitated by MagaswargiyaNagarikVikasSanstha

Principal Prof. Aftab Anwar Shaikh addressing the gathering of ladies of MagaswargiyaNagarikVikasSanstha

These young volunteers thought that donating sewing machine will help them in skill training that will help them lifelong. This will provide great opportunities for women and girls to further develop their marketable skills and therefore a little step towards self-independence. This will allow them to earn a living from home to support their families.



Dr. Nasrin Khan Addressing the ladies of the SansthaMuskaan Volunteers at MagaswargiyaNagarikVikas Sanstha



In India, more than 50 percent of women are illiterate. Living in poverty with a limited education greatly hinders these women from finding quality jobs to support their families. They are often at risk of being trapped in dehumanizing professions in order to feed their children. This small donation from Muskaan: The Healing Smile will empower poor women with valuable sewing skills and the sewing machines will aid them to earn a respectable living and help their families.

These women, who are poor mothers, widows and orphan girls, will have an opportunity to use their skills to rise out of poverty and work towards a promising future for themselves and their families.

Muskaan: The Healing Smile understands that money in the form of sewing machine will go to support a grassrootcause where every donation makes a difference.



Dr. Shirin Shaikh handing the record register to the MagaswargiyaNagarikVikasSanstha



Vice-Principal Prof. Iqbal Shaikh, donating the sewing machine to MagaswargiyaNagarikVikasSanstha